OPALCO Cost-of-Service Analysis and Rate Design – **EXEC SUMMARY**

OPALCO May Board Meeting

Draft Results (Residential Focus)

15 May 2025





Outline

1. Cost Allocation Recap

2. Residential Rate Design Alternatives

3. Residential Bill Impacts

4. Conclusions and Next Steps

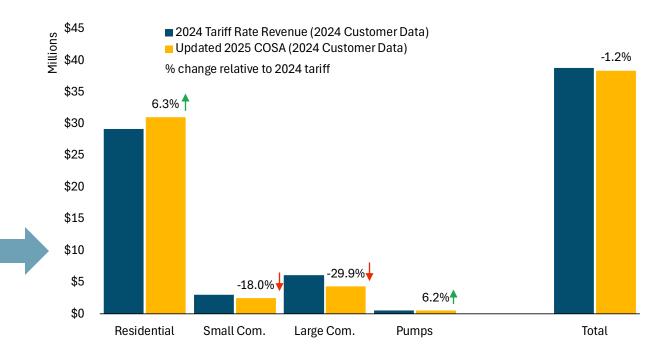
The updated COSA class cost allocations deviate from current published tariffs that are based on the prior (2018) COSA

Two key updates in 2025 COSA:

- Changes to class allocators: residential load up and commercial load down (see below)
- 2. Changes to COSA methodology for certain cost categories to better align with standard practices

		Customers (#)	Annual Peak (kW)	Annual Sales (MWh)
Residential	Prior COSA (2018 data)	11,910	45,050	139,666
	New COSA (2024 data)	12,297	63,565	160,417
	% Change	+ 3%	+ 41%	+ 15%
Commercial	Prior COSA (2018 data)	1,594	16,984	46,306
	New COSA (2024 data)	1,541	13,681	44,655
	% Change	- 3%	- 19%	- 4%

2024 Rate Revenue versus Updated COSA (\$M)



OPALCO may consider reassigning certain customers. For example, very large residential customers could be assigned to the commercial class or to their own large residential class. We have not directly evaluated this.

Rate Design Context

There are many different potential goals for rate design. This study has focused on specific objectives that are best informed by the embedded cost of service analysis that we performed.

	Current Study	Potential Future Work
Cost of Service Analysis	Embedded Cost of Service Analysis	Marginal Cost of Service Analysis
COSA Description	 Focused on the costs that OPALCO already incurs to serve its customers 	 Focused on the costs of expanding system capability to serve additional energy use and peak demand
Rate Design Objectives	 Improve revenue certainty for the utility, e.g., during warm years Develop rates that better reflect underlying cost drivers and thus more fairly recover system costs 	 Encourage load flexibility to reduce forward-looking utility costs, including energy and delivery costs Compensate customers for value they provide through load flexibility
Rate Elements Considered	Customer chargeMonthly demand chargeAnnual (12-month) demand charge	Time-of-use ratesCritical peak pricing

The presentation today is focused on residential rates.

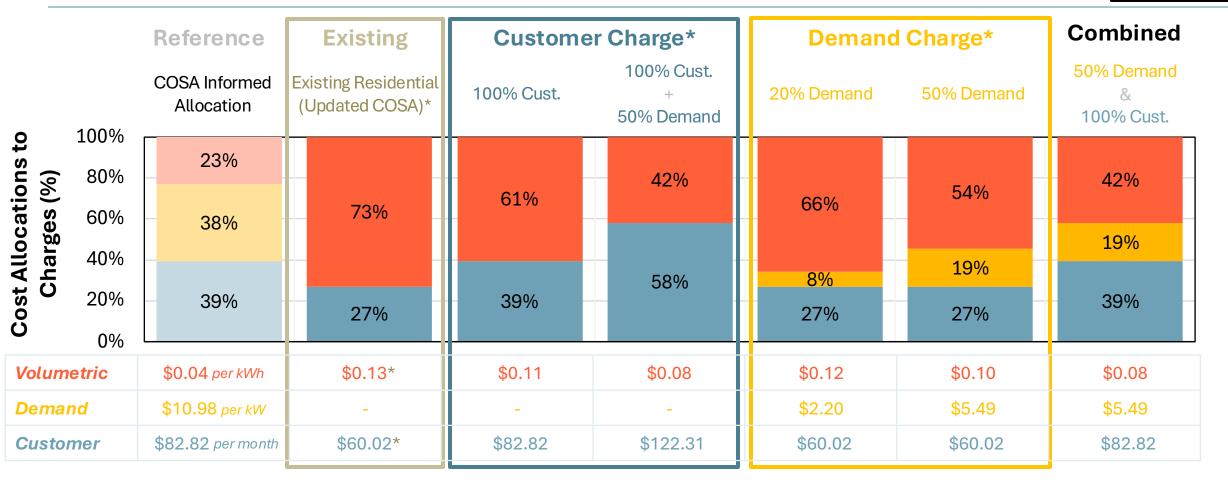
Rate Design Options Recap - Today's Focus

Rate Option 1. Traditional customer charge (\$/month): OPALCO could increase their customer charge to recover additional revenue. Monthly Non-Coincident Peak Demand Charge (\$/kW): Focus of today's presentation Demand charge based on the customer's highest monthly (residential class) demand(s) **Annual Non-Coincident Peak Demand Charge (\$/kW):** Demand charge based on highest demand(s) on a rolling period (e.g., highest monthly NCP from the prior year to date) Declining Block Volumetric Rates (\$/kWh): Utility recovers a Additional data are needed to evaluate this rate: not higher rate from the first X kWh each month the highest priority for OPALCO and the Board. Size-Based Charge (meter, panel, or service size) (\$/month): Little differentiation, as >95% of residential Not directly Monthly charge on the customer's technical maximum customers have a 200A service. May be valuable for modeled developing customer classes (e.g., large residential). demand Electric Charge Adjuster (\$/kWh): Adjust calculation from Ensures that required revenue is collected power cost adjuster to cover budgeted margin plus unforeseen Additional data are needed to quantitatively evaluate emergency events this option.

We have evaluated a range of residential rate design options

Some of these options vary widely from existing rates

Modeled



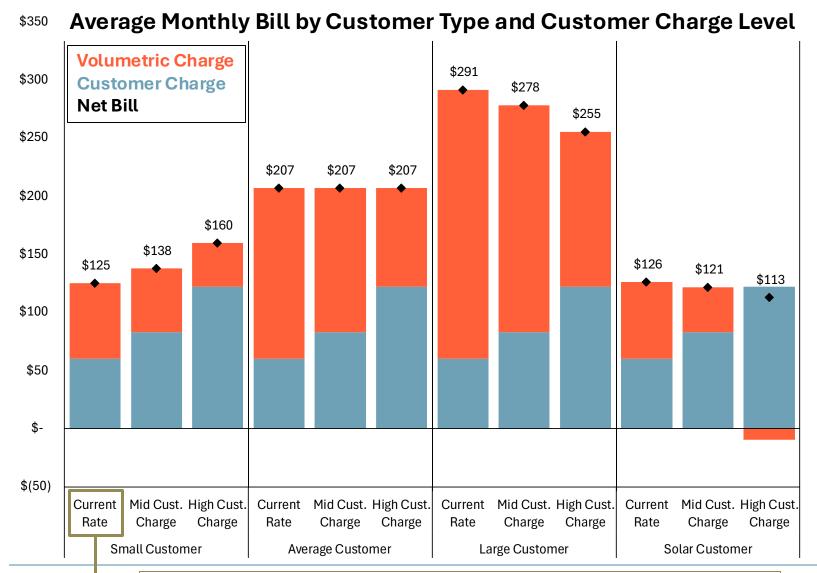
- Increasing customer charge offsets volumetric charge. Recovering 100% of customer and demand related costs would result in \$161.81/mo
- The demand charge can be assessed on peak usage monthly or on a rolling basis such as annual. Allocating 100% demand costs to a
 monthly NCP demand charge would result in a \$10.98 / kW demand charge.



^{*} Existing OPALCO rate design applied to the updated COSA class revenues. Note that the COSA is based on **2024** revenues, and thus 2025 rates under updated COSA allocations would be ~ 6% higher than these numbers.

Bill Impacts of Increased Customer Charge Designs

	Current Rate	Mid Cust.	High Cust.
Volumetric	\$0.13	\$0.11	\$0.08
Demand	-	-	-
Customer	\$60.02	\$82.82	\$122.31

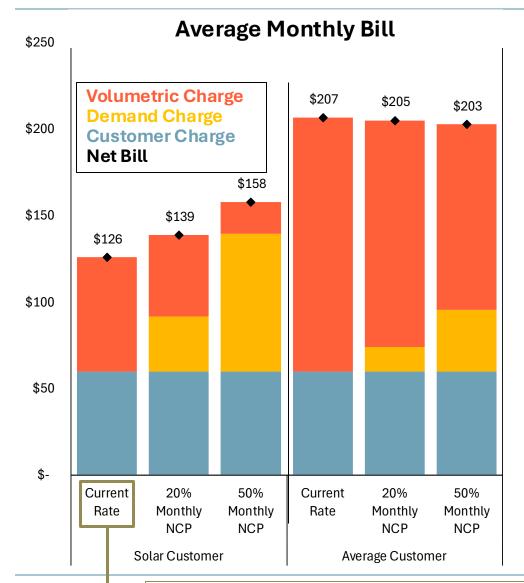


- Impact of customer charge is a function of gross energy usage. As the customer charge increases...
 - A. Small users see increasing bills
 - B. Average customer sees little impact
 - C. Large customers see a bill reduction
- 2. Customer charge alone may not be an effective way to recover fixed costs from solar customers
 - A. Solar customer modeled sees bill reductions due to high gross sales (resembling large customer)
 - B. Reduction to renewable generation credit may be needed in tandem
- 3. Increasing the EAP could limit impacts to low-income customers
 - A. OPALCO's practice is to increase
 EAP by the amount of the customer charge increase



Bill Impacts of Demand Charge

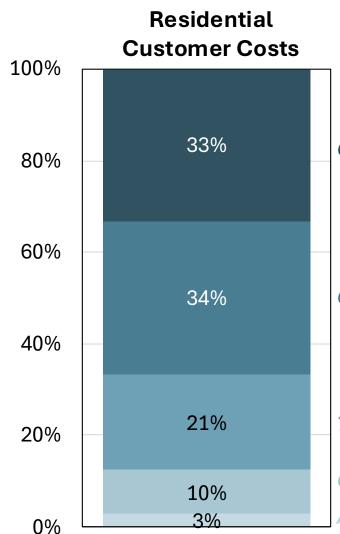
	Current Rate	20% Demand	50% Demand
Volumetric	\$0.13	\$0.12	\$0.10
Demand	-	\$2.20	\$5.49
Customer	\$60.02	\$60.02	\$60.02



- An NCP demand charge is generally not intended to encourage behavioral response, but rather to serve as "non-bypassable" charge to recover demand-driven costs in a way that reflects cost responsibility
- 2. For NCP-driven costs, the demand charge could be assessed as a "bidirectional" charge to capture the impact of solar exports on distribution grid capacity needs
 - A. Bidirectional = greatest of max hourly imports or max hourly exports
 - 3. Modeled solar customer sees high winter imports and high summer exports, so a high demand charge throughout the year
- 3. For other customers, it is more difficult to predict whether a demand charge will cause a bill increase or bill decrease
 - A. Not tied to customer usage, but rather to customer load factor; *i.e.*, how "peaky" is the customer's load
- 4. A demand charge could be assessed on an *annual* basis, *i.e.*, based on maximum load over the past 12 months
 - A. This would smooth out month-to-month bill volatility and would significantly increase cost recovery from seasonal customers



To improve transparency, the customer charge could be segmented into clear components



Breaking the customer charge into clearly-labeled components would help customers understand the components of the charge and that these components do not vary with electricity usage.

Capital Equipment: Depreciation, Interest, and Margin

Operations and Maintenance: Distribution Operations, Distribution Maintenance

Taxes, Insurance, Business Expenses: Taxes, Insurance, Advertising, Pension/Benefits

Customer Service and Billing: Customer Service, Customer Accounts and Records

Administrative: Administrative Salaries, Forfeited Discounts, Electric Property, etc.

Key Takeaways and Recommendations

1. Under the updated 2025 COSA, the allocation of costs to the residential class increases by ~ 6%

- This is due to two factors:
 - Changes to class allocators: since 2018, residential load and demand are up; commercial load and demand are down
 - Changes to COSA methodology for certain cost categories to better align with standard practices
- Standard practice is to adopt cost-based allocations, though OPALCO may choose to update cost allocations gradually

2. Rate changes can better tie residential rates to the drivers of utility costs, with two key goals in mind:

- 1) Improving revenue certainty for the utility
- 2) More fairly recovering costs from customers
- Note: encouraging customer response / load flexibility is a valuable area of future study

3. A demand charge can support these goals while limiting adverse impacts to small energy users

- There are many implementation options including monthly vs. annual, as well as options to average over top N hours
- Implementing a demand charge would require extensive customer education

4. Increasing the monthly fixed customer charge (\$ / month) is another option to help achieve these goals

- Residential customers are already familiar with customer charges
- However, this may require other changes, such as increasing EAP discounts and updating to the solar export rate

Next Steps

- + Further explore final residential rate changes to adopt
- + Develop updated commercial class rates and bills
 - Evaluate impact of combining small and large commercial classes
- + Support communication strategies to ensure customer understanding and readiness for new rates
 - Presentations (e.g., town hall)
 - Engaging web postings
 - On-bill communication