

HAVE PEACE OF MIND:
SIGN UP FOR AUTOPAY



WWW.OPALCO.COM

With health and safety on the forefront - we are strongly encouraging our members to sign up for AutoPay or pay your bill through SmartHub to limit unnecessary person-to-person contact. As a bonus, AutoPay brings significant savings to OPALCO's billing expense, which helps keep rates down for everyone.

Desktop version of SmartHub



Log Out | Home | Help | Pay Now » ~~Vote Now~~ | Report An Issue/Inquiry

Home | Billing & Payments | My Profile | My Usage | Notifications | Contact Us | Have a Question? Get Help. »

Quick Links

I want to...

- Pay My Bill
- Manage My Registered Accounts
- View Billing History
- View Usage
- Report An Issue/Inquiry
- Get Help

Update Auto Pay **Click here.**

- Sign Up for a Home Energy Audit
- Round Up your bill for PAL
- Sign up for Community Solar!
- Check Outages

Available on the App Store

ANDROID APP ON Google play

Find us on Facebook

Orcas P... 1.2K likes

View and Manage My Usage

We've improved your usage management tools!

Key Features

- Analyze and understand usage trends to find ways to cut back.
- Create and track a monthly budget to avoid unexpected high utility bills.
- Set a point or range in time to compare differences in usage.
- And much more.

Check out all the great My Usage features! [Start Now »](#)

Communication / Alerts

Switch it Up!

Save money when you switch to electricity. Find out how with OPALCO's on-bill financing program Switch it Up!

Rebates

2020 Year of the Rebate!

Account Overview

Pay all outstanding balances »

Account	Last Auto Pay Date:	Amount Paid	Total Due:	
	03/02/2020		\$0.00	Make Payment »
View Bill »				

[See Less](#)

Account	Auto Pay Date	Amount	
Orcas Power & Light Coop.	03/02/2020	\$0.00	Pay Account »
9540600 - Auto Pay			

Mobile version of SmartHub

Bill & Pay

TOTAL BALANCE

\$0.00

No Balance Due

[Pay](#)

Updated: Mar 4, 2020 09:58:37 AM

[Auto Pay Program](#)

[Billing History](#)

[Payment History](#)

[Round Up for PAL](#)

[1. Select Bill & Pay at the bottom](#)

Bill & Pay Auto Pay Program

EDIT CURRENT SETTINGS

VISA: [3. Edit AutoPay info here](#)

[Disable Auto Pay](#)

[4. Add New card or bank information here](#)

REPLACE CURRENT PAYMENT METHOD.

[Add New](#)

Add Card

[Continue](#)

Eastsound

State: WA

ZIP Code: 98245

[5. Add or edit your information, and click Continue](#)

CARD DETAILS

Card Number

Invalid card number.

Card Type: Mastercard

Expiration Date: 01/2030

Description: testing

If you need help signing up for SmartHub or AutoPay, call (360) 376-3560

Safety First! Annual Meeting Canceled

The OPALCO Board of Directors announced that the upcoming annual member meeting and all OPALCO gatherings are canceled until further notice in order to err on the side of caution in the face of tremendous uncertainty with the current outbreak of Covid-19 in the state of Washington.

While the election (online or by mail) will continue as planned, the candidate forums will be scaled back to one remote (via video conferencing) event on March 12th, made available to members via Facebook live streaming. The other candidate forums on Orcas and Lopez islands are canceled. The annual member meeting on the ferry, scheduled for Saturday, April 18th, is canceled. Board meetings will be conducted via remote video conferencing until further notice. Members can submit any comments and questions in advance of each meeting to: communications@opalco.com.

"We considered the risk to our membership and staff," said General Manager Foster Hildreth, "and decided it's best to err on the side of caution and follow the CDC guidelines for social distancing—at least until the threat of the virus has passed. We look forward to getting out to meet with members this summer."

Hildreth urges members to vote when their ballots arrive by mail or email beginning March 13th. Member voting is essential to a cooperative democracy and a quorum of at least 10% of the members casting a ballot is required for a valid election. Please vote!

OPALCO strongly encourages members to sign up for AutoPay and/or to pay their bills through SmartHub (online) to limit unnecessary person-to-person contact. Beyond the health and safety benefits, AutoPay brings significant savings to OPALCO's billing expense, which helps keep rates down for everyone.

OPALCO's primary goal is safety: the safety of its members, board, staff and their families. OPALCO staff will miss seeing you on the ferry for the beloved tradition of lunch and lively discussion—but please look for ways to stay engaged by participating in the save now, pay later "Switch it Up" program, signing up for the next Community Solar project (to be announced later this Spring) and by engaging with your co-op on social media. Staff welcome your co-op comments, questions and ideas at communications@opalco.com.



Election opens March 13th! We need all members to **VOTE!**

Member satisfaction survey coming in April. You may get a call or email from the National Rural Electric Cooperative Association. We are working together to hear from you! Please consider responding. Questions? communications@opalco.com has the answers!