

ORCAS POWER & LIGHT COOPERATIVE
MEMBER SERVICE POLICY 8
SPECIAL SERVICE

8.1 NATURE OF SERVICE

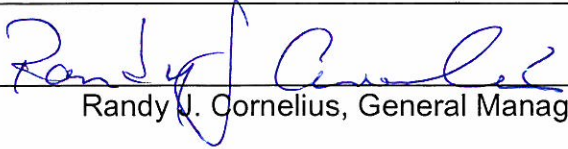
All work done by OPALCO for members, not associated with normal maintenance and repair yet associated with supplying electric service, will be charged for as defined herein. The following special services handled in this manner will include but are not limited to the following:

- 8.1.1 Installation of temporary meter for a special event.
- 8.1.2 Connecting or disconnecting service outside regular business hours at the request of the member.
- 8.1.3 Relocation or removal of OPALCO -owned or jointly owned poles, wire or other facilities.
- 8.1.4 Making temporary changes to accommodate member.
- 8.1.5 Making repairs to OPALCO equipment or damaged by member or member's contractor or agent.
- 8.1.6 The cost of providing multiple designs for new services or subdivisions.
- 8.1.7 Collecting bills from delinquent members.
- 8.1.8 Testing accuracy of OPALCO's meters at member's request (see Member Service Policy 3 *Technical Provisions* Section 3.1.3 *Determination of Use and Metering*).
- 8.1.9 Upgrading OPALCO's facilities to accommodate additions or changes in member's load (see Member Service Policies 3 *Technical Provisions* and 5 *Line Extension*).
- 8.1.10 Rental of special equipment required to install and maintain OPALCO owned facilities on member owned property due to landscaping or inadequate access given by owner to OPALCO.
- 8.1.11 Member initiated calls resulting in OPALCO dispatching a crew to a location for a non-OPALCO issue (i.e. on member side of metering).
- 8.1.12 Assistance in relocation of a building where OPALCO is needed to protect equipment and conductors during the move.

8.2 CHARGES

- 8.2.1 For services of this nature, the member will be charged OPALCO's actual cost including labor, transportation, materials, indirect costs and overhead .

8.2.2 For special services, OPALCO may establish fixed charges representative of the average costs of such services (see *Schedule of Deposits and Charges* in OPALCO's Tariffs).


Randy J. Cornelius, General Manager

Effective Date: September 19, 2013