

Why PTCS?

As much as 50% of a homes' energy goes to heating and cooling. So making good decisions about heating and air conditioning systems can have a big impact - both in savings and in comfort. It's also worth addressing the duct system and other big air leaks in the house.

Even the most experienced installer can't judge HVAC refrigerant charge or air flow without testing. For comfort, best performance and longest life, new equipment should be properly sized, installed and charged using the Performance Tested Comfort System (PTCS) test procedures.

A PTCS certified technician will:

- Recommend energy efficient equipment that is right for your home and comfort.
- Test to ensure proper sizing using a heat gain/loss calculation.
- Install your system properly to ensure best performance and longest life.
- Test system for the right amount of refrigerant, and adjust if necessary.
- Test air flow and make any adjustments for optimal performance and comfort.
- Set up the thermostat and controls to prevent the backup heat from coming on prematurely and increasing your heating costs.
- Seal leaky ducts to ensure that the system delivers the conditioned air where it's needed and not outdoors.

OPALCO offers energy efficiency incentives for HVAC systems installed by a PTCS Certified technician.

Until we update our local list, please refer to the PTCS website to find a local PTCS certified contractor <http://www.ptcsnw.com/FindContractor.aspx>

Process for Claiming a PTCS Incentive:

Once the work has been performed:

- You the member complete the OPALCO Heat Pump Incentive form found on our website and return to us.

- The PTCS certified technician completes all required PTCS forms and sends the required PTCS forms via fax, e-mail, or regular mail to Ecos Consulting (Ecos) **and** OPALCO.
- Ecos performs a review of the PTCS forms submitted, determines if forms are complete and if job meets PTCS specifications.
- Ecos enters the job into the PTCS site registry, within two weeks of receiving forms, as Accepted, Pending, or Rejected.
 - **Accepted** = forms are complete and job is a qualified PTCS job and OPALCO will process your rebate check.
 - **Pending** = forms are incomplete (most cases) or has a questionable calculation. OPALCO contacts the technician to request correction.
 - **Rejected** = job does not meet PTCS specifications; however, correction may be possible.

[Note: Most Pending or Rejected jobs have issues which may be corrected by the technician. Once correction is submitted to Ecos, the job may be re-classified as Accepted.]